



July 18, 2019

Massachusetts Joint Committee on Transportation  
The General Court of Massachusetts  
State House Boston, 02133-1053  
Attn: Joshua Katz, General Counsel  
Sent via email: [Joshua.Katz@mahouse.gov](mailto:Joshua.Katz@mahouse.gov)

Dear Chairman Straus and Chairman Boncore,

We write in response to your letter dated July 17, 2019 regarding the Massachusetts Joint Transportation Committee Oversight Hearing.

FAST Enterprises, LLC (FAST) is a contractor for the Registry of Motor Vehicles (RMV). FAST has been retained by the RMV and we are not authorized to speak on behalf of the RMV. It is FAST's policy to not provide public testimony related to the work we perform for any of our government clients. This policy is essential to our ability to serve our government clients effectively.

FAST's policy also reflects that our government clients are the only ones who can meaningfully respond to questions regarding their objectives, decisions, business practices and procedures. In this case, we certainly believe RMV officials have the appropriate understanding and perspective to speak authoritatively about the circumstances that are the subject of the hearing. FAST does not believe it has any information to offer related the subject of the hearing or more broadly regarding RMV business practices and operations that the RMV does not possess.

Accordingly, FAST respectfully declines your request.

Sincerely,

A handwritten signature in black ink that reads "James G. Harrison".

James G. Harrison  
FAST Enterprises, LLC

